



December 9, 2024

## SHORTAGE AND BOIL WATER ADVISORY FOR VENOSTA SECTOR

Following an equipment failure that led to a water outage, please note that a boil water advisory is in effect until further notice. Our teams are working to resolve the situation. We will keep you informed of developments. You will receive notification of the boil water release when the water tests are compliant.

### ACTION TO TAKE?

Water that has been boiled for one minute or bottled water should be used for the following activities until you receive notice to the contrary:

- Drinking and preparing beverages;
- Preparing infant formula and baby food;
- Washing and preparing food that will be eaten raw (fruits, vegetables, etc.);
- Preparing food that does not require prolonged cooking (canned soups, desserts, etc.);
- Making ice cubes;
- Brushing teeth and rinsing the mouth ;
- Watering your pets.

You can use unboiled tap water for the following activities:

- Prepare foods and dishes that require prolonged boiling to cook;
- Washing dishes with hot water, making sure you dry them well;
- Run the dishwasher, if it is set to the hottest cycle;
- Washing clothes, showering, and bathing (Make sure young children do not swallow water while bathing or wash them with a facecloth).

If you have a water treatment device in your home, you should follow the above steps, unless it is a home purifier designed to disinfect water. Devices such as water softeners are generally ineffective in removing microorganisms.

Tests will be carried out regularly in order to lift the notice as soon as possible. We are sorry for the inconvenience this situation may cause and we thank you for your understanding.

A handwritten signature in blue ink, appearing to read "M. G. G.", is written over a faint circular stamp.

Director general and clerk-treasurer

Please contact us at 819-422-3528 if you have any questions or visit our website at [lowquebec.ca](http://lowquebec.ca).